



West Bengal State Co-Operative  
Bank

RFP for Appointment of IT Consultant on Retainer Basis

Date:10.03.2021

**Corrigendum – 1**

**For**

**Request for Proposal (RFP) for Appointment of IT Consultant on Retainer Basis for The West Bengal State Co-Operative Bank Ltd.**

**Request for Proposal (RFP) Ref. Number: COOPCBS2010/IC/1 Dated 01.03.2021**



West Bengal State Co-Operative  
Bank

**HEAD OFFICE: The West Bengal State Co-operative Bank Ltd.  
24A, Waterloo Street, Kolkata-700069**



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West Bengal State Co-Operative Bank

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Whereas Bank has invited Request for Proposal (RFP) for Appointment of IT Consultant on Retainer Basis for The West Bengal State Co-Operative Bank Ltd. Under Ref. Number: COOPCBS2010/IC/1 Dated 01.03.2021.

Whereas it was felt by the management to maximise the scope of participation by the Service Providers slacking clarifying some criteria, and

Therefore, participants are requested to take note of the following changes in eligibility criteria and submit their applications accordingly:

## Section 1 Modifications in RFP Clauses

S. No.	RFP Reference	Original Version	Modified Version
1	Deadline for Submission of Bids	15-03-2021 (Monday) till 14:00 Hrs.	To be read as: 31-03-2021 (Wednesday) till 15:00 Hrs.
2	Section 3 – Eligibility Evaluation Criteria – Point VI	<p><u>Eligibility Criteria:</u> Should have prior experience in performing end to end consultancy services comprising Current state assessment, IT policy, IT strategy, vendor evaluation and selection for Core Banking, Anti Money Laundering, Mobile banking with IMPS, DC-DR Infrastructure including network and security component and project management for at least 2 (two) nos. of banks in India.</p> <p><u>Documents Required</u> Credential letter / experience certificates/ copy of purchase order or work order or notification of award/ copy of engagement contract from State Co-op Banks / District Co-operative banks / scheduled commercial banks in India.</p>	<p>To be read as: <u>Eligibility Criteria:</u> Should have prior experience in performing end to end consultancy services comprising Current state assessment, IT policy, IT strategy, vendor evaluation and selection for Core Banking, Anti Money Laundering, Mobile banking with IMPS, DC-DR Infrastructure including network and security component and project management for at least 2 (two) nos. of banks in India.</p> <p><u>Documents Required</u> Credential letter / experience certificates/ copy of purchase order or work order or notification of award/ copy of engagement contract from any Public Sector Bank/Private Sector Bank/RRB/Small Finance Bank/Cooperative Banks in India.</p>
3	Section 3 – Eligibility Evaluation Criteria – Point VII	<p><u>Eligibility Criteria:</u> The bidder's people profile should have exposure in State Co-operative Banks and/or District Co-op Bank environment working experience. The resources should have provided service as consultancy/project management.</p> <p><u>Documents Required</u> Details of resources to be provided in "Resource commitment &amp; Deployment" form under Section 9.3.(Bank will verify)</p>	<p>To be read as: <u>Eligibility Criteria:</u> The bidder's people profile should have exposure in Co-operative Banks environment working experience in India. The resources should have provided service as consultancy/project management.</p> <p><u>Documents Required</u> Details of resources to be provided in "Resource commitment &amp; Deployment" form under Section 9.3. (Bank will verify)</p>



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S. No.	RFP Reference	Original Version	Modified Version
4	Section 8.9 – Cost of the Schedule	Bidder is required to submit a Demand Draft of Rs. 11,800.00 (Rupees Eleven thousand Eight Hundred) only inclusive of GST along with the Bid as a cost towards this RFP. The DD should be in the favor of "Managing Director, The West Bengal State Co-operative Ltd.," payable at Kolkata. This is a one-time non-returnable amount. The Bid not accompanied by the Cost of the Document shall be termed invalid and shall be summarily rejected. The Demand Draft should be submitted along with "Technical Bid" envelope. Details of such demand draft is to be uploaded in the website	MSME is exempted from this payment.
5	Section 8.10 - EMD	The Bidder is required to submit EMD of Rs. 2,00,000 (Rupees Two Lacs only) in form of Demand Draft along with the "Technical Bid" envelope and details of demand draft is to be uploaded in the website. The DD should be in the favor of "Managing Director, The West Bengal State Co-operative Ltd.," payable at Kolkata and valid for 180 days from the last date of submission of the bid. The EMD of the unsuccessful bidder will be refunded after acceptance of the order by the successful bidder.	As per Govt. of India circular no. F.9/4/2020-PPD dated 12th Nov. 2020 (Subject; Bid security; earnest money deposit), no provisions regarding bid security should be kept in the bid documents Therefore, Clause 8.10 Stands Deleted. However, the bidder will be suspended for the period of 2 years from the date of Issue of the RFP if: 1. The bidder withdraws his tender before processing of the same. 2. The bidder withdraws his tender after processing but before acceptance of "Letter of appointment" to be issued by the Bank. 3. The selected bidder withdraws his tender before furnishing an unconditional and irrevocable Performance Bank Guarantee. 4. The bidder violates any of the provisions of the terms and conditions of this RFP
6	Section 8.11 – Performance Bank Guarantee	The successful bidder must submit a performance bank guarantee 10% of the total project cost as contract performance guarantee for entire tenure of the project	As per Govt. of India circular no. F.9/4/2020-PPD dated 12th November 2020 (Subject; Performance security), The PBG amount has to be mandatorily be reduced from 5-10% of contract value to 3%  Therefore, the clause to be read as: The successful bidder must submit a performance bank guarantee 3% of the total project cost as contract performance guarantee for entire tenure of the project



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### Section 2: Technical Evaluation Criteria

S. No.	Criteria	Evaluation Parameters	Max Marks	Scoring Methodology
1	Credentials	Should have prior experience in performing consultancy services comprising of IT strategy formulation, vendor evaluation and selection/renewal of CBS vendor	15	<ul style="list-style-type: none"> <li>• <b>15 marks-</b> if the criteria are met for at least               <ul style="list-style-type: none"> <li>A) 3 (three) number of Co-operative Bank in India and</li> <li>B) 2 (two) number of Public Sector Bank/Private Sector Bank/RRB/Small Finance Bank in India</li> </ul> </li> <li>• <b>12 Marks-</b> if the criteria is met for at least 2 (two) number of Public Sector Bank/Private Sector Bank/RRB/Small Finance Bank in India</li> <li>• <b>10 marks-</b> if the criteria is met for at least 1 (one) number of Public Sector Bank/Private Sector Bank/RRB/Small Finance Bank in India</li> </ul>
2	Credentials	Should have experience in study of banking system of a large Bank and issuance of RFP, vendor evaluation and onboarding for mobile banking, anti-money laundering (AML), DC/DR refreshment/upgradation and supervision of implementation	15	<ul style="list-style-type: none"> <li>• <b>15 marks-</b> if the criteria are met for at least               <ul style="list-style-type: none"> <li>A) 3 (three) number of Co-operative Bank in India and</li> <li>B) 2 (two) number of Public Sector Bank/Private Sector Bank/RRB/Small Finance Bank in India</li> </ul> </li> <li>• <b>12 Marks-</b> if the criteria is met for at least 2 (two) number of Public Sector Bank/Private Sector Bank/RRB/Small Finance Bank in India</li> <li>• <b>10 marks-</b> if the criteria is met for at least 1 (one) number of Public Sector Bank/Private Sector Bank/RRB/Small Finance Bank in India</li> </ul>
3	Credentials	Should have prior experience in providing consultancy services for review and design of IT infrastructure or network architecture or security architecture or testing for banks in India	15	<ul style="list-style-type: none"> <li>• <b>15 marks-</b> if the criteria are met for at least               <ul style="list-style-type: none"> <li>A) 3 (three) number of Co-operative Bank in India and</li> <li>B) 2 (two) number of Public Sector Bank/Private Sector Bank/RRB/Small Finance Bank in India</li> </ul> </li> <li>• <b>12 Marks-</b> if the criteria is met for at least 2 (two) number of Public Sector Bank/Private Sector Bank/RRB/Small Finance Bank in India</li> <li>• <b>10 marks-</b> if the criteria is met for at least 1 (one) number of Public Sector Bank/Private Sector Bank/RRB/Small Finance Bank in India</li> </ul>



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S. No.	Criteria	Evaluation Parameters	Max Marks	Scoring Methodology
4	Credentials	Should have the experience of providing advisory services like project management of core banking for a bank and experience in handling multiple systems integration with CBS	15	<ul style="list-style-type: none"> <li><b>15 marks-</b> if the criteria are met for at least B) 3 (three) number of Co-operative Bank in India and B) 2 (two) number of Public Sector Bank/Private Sector Bank/RRB/Small Finance Bank in India</li> <li><b>12 Marks-</b> if the criteria is met for at least 2 (two) number of Public Sector Bank/Private Sector Bank/RRB/Small Finance Bank in India</li> <li><b>10 marks-</b> if the criteria is met for at least 1 (one) number of Public Sector Bank/Private Sector Bank/RRB/Small Finance Bank in India</li> </ul>
<b>Sub Total</b>			<b>60</b>	
5	People	Core Banking, Current State Assessment & Gap Analysis and IT strategy.	10	<ul style="list-style-type: none"> <li><b>10 marks</b> – More than 10 resource each having experience in at least 2 no. of Public Sector Bank/Private Sector Bank/RRB/Small Finance Bank/Cooperative Banks in India</li> <li><b>07 marks</b> – Minimum 7 resource each having experience in at least 2 no. of Public Sector Bank/Private Sector Bank/RRB/Small Finance Bank/Cooperative Banks in India</li> <li><b>05 marks</b> - Minimum 5 resource each having experience in at least 2 no. of Public Sector Bank/Private Sector Bank/RRB/Small Finance Bank/Cooperative Banks in India</li> </ul>
6	People	Vendor evaluation, onboarding & Project management of core banking solution, mobile banking, DC/DR refreshment/upgradation	10	<ul style="list-style-type: none"> <li><b>10 marks</b> – More than 10 resource each having experience in at least 2 no. of Public Sector Bank/Private Sector Bank/RRB/Small Finance Bank/Cooperative Banks in India</li> <li><b>07 marks</b> – Minimum 7 resource each having experience in at least 2 no. of Public Sector Bank/Private Sector Bank/RRB/Small Finance Bank/Cooperative Banks in India</li> <li><b>05 marks</b> - Minimum 5 resource each having experience in at least 2 no. of Public Sector Bank/Private Sector Bank/RRB/Small Finance Bank/Cooperative Banks in India</li> </ul>
<b>Sub Total</b>			<b>20</b>	
7	Bidder's presentation	Bidder's presentation on methodology, process & proposed manpower	20	Subjective Evaluation.
<b>Sub Total</b>			<b>20</b>	
<b>Total</b>			<b>100</b>	



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### Note:

- Minimum qualifying score will be 70%
- The bidder is required to provide documentary evidence for each of the above criterion and the same would be required on the respective client's letter head in case of credentials.
- Only eligible bidders will be qualified for the participation in the commercial evaluation.
- Interested bidders may send their pre-bid queries / clarifications **by 17.03.2021 (Wednesday)**

The other terms and conditions pertaining to the RFP will remain unchanged.  
Expecting co-operation of all concerned,



  
[Manasij Mukhopadhyay]  
Managing Director